**1. Identify the problem**

Vehicle usage problems

**2. Understand the problem**

People need to use vehicles on business trips, travel or in some special situations but face one of the following problems:

A. The destination is too far away from where people live, or the destination needs to be reached by boat or plane.

B. Some people have a driver's license but do not own a car.

C. Some special situations require the use of special vehicles or vehicles that you do not own.

**3. Solve the problem**

A. Provision of services for transport vehicles

B. Use social networks or some methods to obtain the contact information of the person who owns the vehicle to borrow the vehicle

C. Establish a network platform to collect the contact information of car owners who are willing to rent their vehicles, and reserve various types of vehicles for users to choose and use.

**4. Best way**

Solve the problem of vehicle rental through the platform.

**5. Explanation of solution**

1) Users need to fill in their own information: name, phone number, and city where the car needs to be used

2) After completing the previous step, fill in the estimated duration of the car (there are corresponding discounts according to the duration) and the type of car you want to rent (car, MPV, SUV, sports car, truck)

3) After completing the previous step, the selected type of vehicle and price will be displayed

4) After the selection is completed, you need to fill in the estimated pick-up date and select the pick-up method: pick up or deliver the car to the designated location by the staff (additional labor costs)

5) If you choose to send the car by the staff, you need to fill in the address, otherwise you don’t need to

6) Display the total price and details

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| --- | --- | --- | --- |
|  | Luxury | Comfort | Economical |
| Car | Audi A6(250MYR/day) | COROLLA(130MYR/day) | LAVIDA(66MYR/day) |
| MPV | Odyssey(330MYR/day) | Trumpchi M8(240MYR/day) | SGMW-Victory(150MYR/day) |
| SUV | Audi Q5L(345MYR/day) | HONDA-CR-V(225MYR/day) | Haval H6(110MYR/day) |
| Sports Car | Ferrari F8(660MYR/day) | Aston Martin(530MYR/day) | Porsche 718(400MYR/day) |
| Truck | FAW Heavy truck(400MYR/day) | IVECO(200MYR/day) | SGMW(100MYR/day) |